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Service Change Notice 17-65
National Weather Service Headquarters Silver Spring MD
800 AM EDT Tue Jun 7 2017

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From: Eli Jacks
 National Weather Service Headquarters
 Chief, Forecast Services Division

Subject: Discontinuing Experimental Southern Region Emergency Response
Tool on June 19, 2017

The NWS is discontinuing the Experimental Southern Region Emergency Response Tool (ERTool) on June 19, 2017. The experimental ERTool was designed for mobile devices, allowing users to access popular services quickly via easily accessible buttons.

The NWS Weather Forecast Offices (WFOs) in New Orleans/Baton Rouge, LA (LIX) and Houston, TX (HGX) have been testing this tool since August 2013. During this time, only 20 survey responses were collected. While most of the comments were positive, more recent NWS webpage redesign has resulted in local web pages that are scalable for display on mobile devices.

Because users of the Experimental ERTool can now more easily access the same weather information from the WFO LIX and WFO HGX web pages (at weather.gov/lix and weather.gov/hgx, respectively), it was decided to discontinue this experimental service.

For questions regarding this notice, contact:

Melinda Bailey
Communications Program Manager
NWS Southern Region Headquarters
melinda.bailey@noaa.gov

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