

NOUS41 KWBC 051910 AAA  
PNSWSH

Service Change Notice 16-37 Amended  
National Weather Service Headquarters Washington DC  
310 PM EDT Wed Oct 5 2016

To:           Subscribers:  
              -NOAA Weather Wire Service  
              -Emergency Managers Weather Information Network  
              -NOAAPort  
              Other NWS Partners, Users and Employees

From:         Luis Cano  
              Director, NWS Office of Dissemination

Subject: Amended: FTPMail Service Upgrade/Transition to Start September 7,  
2016 with Completion by October 11, 2016

Amended to change effective date to October 11, 2016 pending completion of  
Critical Weather Day.

This notice is being issued to advise all NWS partners of a change to the  
email address used for obtaining weather products via the NWS FTPMail  
service. The NWS FTPMail was established primarily for mariners who have  
limited World Wide Web access but maintain the ability to interface with  
NWS through email services. The NWS FTPMail service allows users to  
request and receive weather products through a simple mail transfer  
protocol. By using FTPmail, a user's request is automatically sent as  
either an attachment or content of an email message on as needed. Further  
information for the FTPMail service can be obtained from the following  
website:

[http://www.nws.noaa.gov/tg/ftpmail\\_using.php](http://www.nws.noaa.gov/tg/ftpmail_using.php)

In an effort to improve service and efficiency, the NWS is completing a  
system upgrade of the FTPMail service. As part of the upgrade, the email  
address used by our partners to request weather product(s) will be  
changed. The following email address will be operational on Wednesday,  
September 7, 2016.

New FTPMail Service Email Address: [nws.ftpmail.ops@noaa.gov](mailto:nws.ftpmail.ops@noaa.gov)

NWS plans to decommissions the old email address,  
[ftpmail@ftpmail.nws.noaa.gov](mailto:ftpmail@ftpmail.nws.noaa.gov) on Tuesday October 11, 2016. NWS recommends  
users begin transitioning to the new email address on September 7, 2016 to  
ensure continuing responses to FTPMail requests.

As a reminder, you must configure your email system to allow messages  
originating from [nws.ftpmail.ops@noaa.gov](mailto:nws.ftpmail.ops@noaa.gov) to prevent accidental deletion.

Any problems experienced when using the new FTPmail address should be reported to:

Kevin Conaty  
NOAA/NWS/IDP NRT PM  
Silver Spring, MD  
301-427-9169  
[kevin.conaty@noaa.gov](mailto:kevin.conaty@noaa.gov)

National Service Change Notices are online at:

<https://www.weather.gov/notification/archive#scn>

NNNN