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PUBLIC INFORMATION STATEMENT...COMMENT REQUEST  
NATIONAL WEATHER SERVICE HEADQUARTERS WASHINGTON DC  
930 AM EDT TUE OCT 19 2004

TO: FAMILY OF SERVICES /FOS/ SUBSCRIBERS  
NOAA WEATHER WIRE SERVICE /NWS/ SUBSCRIBERS  
EMERGENCY MANAGERS WEATHER INFORMATION NETWORK /EMWIN/  
SUBSCRIBERS  
NOAAPORT SUBSCRIBERS  
OTHER NWS CUSTOMERS...PARTNERS AND EMPLOYEES

FROM: ROBERT E. LIVEZEY  
CHIEF...CLIMATE SERVICES DIVISION

SUBJECT: WEB-BASED PUBLIC SURVEY ON NWS CLIMATE PRODUCTS FROM OCTOBER 19  
2004 THROUGH NOVEMBER 12 2004

THE NATIONAL WEATHER SERVICE /NWS/ IS SOLICITING PUBLIC INPUT FOR CLIMATE  
PRODUCTS ISSUED BY THE NWS CLIMATE PREDICTION CENTER /CPC/ AND CLIMATE  
DATA PRODUCTS ISSUED BY NWS WEATHER FORECAST OFFICES /WFOS/. NWS IS USING  
THE FOLLOWING WEB BASED SURVEY TO SOLICIT AND EVALUATE PUBLIC INPUT FROM  
OCTOBER 19 2004 THROUGH NOVEMBER 12 2004 AT THE WEB ADDRESS BELOW /USE  
LOWER CASE/:

[HTTP://WWW.CFIGROUP.NET/CLIMATESURVEY04/](http://www.cfigroup.net/climatesurvey04/)

BACKGROUND:

THE NWS HAS CONTRACTED WITH CLAES FORNELL INTERNATIONAL /CFI/ TO EVALUATE  
CUSTOMER SATISFACTION WITH NWS PRODUCTS. PUBLIC FEEDBACK THROUGH SURVEYS  
CAN PROVIDE NWS WITH VALUABLE INFORMATION TO CONSIDER FOR POTENTIAL  
CHANGES TO PRODUCTS THAT WOULD IMPROVE SERVICE TO THE PUBLIC.

THE CFI SURVEY WILL EVALUATE THE FOLLOWING PRODUCTS:

CPC PRODUCTS:

1-MONTH TEMPERATURE AND PRECIPITATION OUTLOOKS  
3-MONTH TEMPERATURE AND PRECIPITATION OUTLOOKS  
3 1/2-MONTH DROUGHT OUTLOOK  
6- TO 10-DAY TEMPERATURE AND PRECIPITATION OUTLOOKS  
8- TO 14-DAY TEMPERATURE AND PRECIPITATION OUTLOOKS  
EXCESSIVE HEAT AND WIND CHILL OUTLOOKS  
ATLANTIC HURRICANE SEASONAL OUTLOOK  
U.S. HAZARDS ASSESSMENT  
U.S. DROUGHT MONITOR  
DEGREE DAY OUTLOOKS /HEATING DEGREE DAYS - COOLING DEGREE DAYS/  
ENSO MONITORING AND FORECASTING /ENSO DIAGNOSTIC DISCUSSION/ PACIFIC OCEAN  
SEA SURFACE TEMPERATURE FORECASTS  
PACIFIC OCEAN SEA SURFACE TEMPERATURE OBSERVATIONS  
OTHER CPC PRODUCTS /CUSTOMER CAN SPECIFY/

WFO PRODUCTS:

MAXIMUM/MINIMUM TEMPERATURE AND PRECIPITATION TABLE /RTP/  
RECORD EVENT REPORT /RER/  
CLIMATOLOGICAL REPORT...DAILY /CLI/  
CLIMATOLOGICAL REPORT...MONTHLY /CLM/  
PRELIMINARY LOCAL CLIMATOLOGICAL DATA /F-6/

IF YOU HAVE QUESTIONS ON THE SURVEY...PLEASE CONTACT:

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NATIONAL PUBLIC INFORMATION STATEMENTS ARE ONLINE AT /USE LOWER CASE/:

[HTTPS://WWW.WEATHER.GOV/NOTIFICATION/ARCHIVE](https://www.weather.gov/notification/archive)

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